This document only addresses questions that require information from our online catalog (SWiftnet) for questions 2, 9, 11.1, and 11.2. Interlibrary loan questions 11.10-11.17 are addressed on a different document.

## You will need:

$\rightarrow$ State Report from 2020
$\rightarrow$ Any handwritten or digital records you have been keeping (i.e. patron reference questions, patron computer usage, etc.).
$\rightarrow$ A folder on your computer to save the Excel reports, entitled: 2021 State Report.

## How to View Reports:

$\rightarrow$ Staff Dashboard - Circ Reports - View Reports.

- When the report is complete, it will appear under the "File Name" column underlined in BLUE. Click on the report, and it will open in Excel.
- If you cannot locate the report once it is complete, check your computer's "downloads" folder.
- To refresh the screen, click the black arrow on the far-right side and click the refresh button in the middle.

$\rightarrow$ Hints: Some reports will take longer to run than others. Speed is based on the amount of simultaneous VERSO traffic.

Note: If you are unable to calculate a total (i.e. patron reference questions), you can provide an estimate.

| Question | VERSO |
| :---: | :---: |
| Check the calendar | Staff Dashboard - Circ Admin - Circulation Parameters - Circulation Options: <br> $\checkmark 2^{\text {nd }}$ line from the top = First Month of Fiscal Year for Reports. <br> $\checkmark$ Current Value $=1$, January <br> Academic libraries have a different fiscal year than public libraries. |
| Rows in gray: | These rows contain auto-filled information based upon your answers from the 2020 State Report. |
| 2.2a - Number of Registered Users | Staff Dashboard - Circ Reports - Run Reports - Patron Reports - Patron Listing: <br> - Patron category: patron. <br> - Limit by Group: all. <br> - Select creation date. <br> - Limit by: (leave these dates blank). <br> - Order by: patron category. <br> - Include password column: (leave box empty). <br> - Click submit twice, and the report will run now. <br> Hint: When the Excel spreadsheet opens, the patron list begins in row seven. Scroll all the way down to find the last row. Subtract seven to calculate a total number of patrons. |
| 9.1 b - (Print) Books Added During the Calendar Year | Staff Dashboard - Statistics - Circulation Statistics - Item Activity: <br> - Run Statistics: By Year <br> - Report Format - View Report: PDF. <br> - Select a Date: 2021 |


|  | - This report shows all of your material types and age groups. You will <br> need to count the books only for this question. |
| :--- | :--- | :--- |
|  | Do not brief bibs at the bottom of the page. |


|  | - Material Type: Magazine or periodical, depending on the library. Reports for each material type will have to be run separately, and then add the total together. <br> - Sort By: Title. <br> - Start Title or Call Number: (leave blank). <br> - End Title or Call Number: (leave blank). <br> - Click Submit twice, and the report will run now. <br> Hint: When the Excel spreadsheet opens, it will display all of the items with subscriptions (i.e. Time, Pioneer Woman, National Geographic, etc.). Each different subscription title will be grouped together. Count each subscription title to obtain a total. Do not count the total number of items. |
| :---: | :---: |
| 11.1 - Circulation of Adult Materials | Count only "checkout" and "renewal" numbers. <br> Staff Dashboard - Statistics - Circulation Statistics - Item Location Detail: <br> Option 1: Count by hand <br> - Select your library. <br> - Run Statistics: By Year <br> - View Report: PDF <br> - Select a Date: 2021 <br> Option 2: Count using Microsoft Excel <br> - Select your library. <br> - Run Statistics: By Year <br> - View Report: Excel <br> - Select a Date: 2021 <br> - If you are a proficient Excel user, you can customize this spreadsheet a great deal. Ask Kelly or Jody for assistance. |
| 11.2 - Circulation of Children's Materials | Calculate the circulation of materials intended for patrons 18 or younger. Use the same report as in 11.1, counting only "checkout" and "renewal" numbers. |

